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Conflict

Resolution

Workshop Outline

**Conflict**

**Resolution**

**Workshop**

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## Conflict

### Resolution

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## **Conflict Resolution Workshop Outline**

Conflict Resolution - Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If

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## Conflict

### Resolution

left unchecked or not resolved it can lead to lost production, absences, attrition, and even lawsuits.

## **Training Outline**

### **Conflict Resolution**

Training Proposal

Conflict Management

Training Page 5 If face

to face; then watch

your own body

language and posture

1. Appearance 2.

Touch 3. Gestures 4.

Expression 5. Eye

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Workshop Outline

- contact 6. Orientation
- 7. Proximity If working on the phone; then be aware of your own voice tone 1. Volume 2. Pitch 3. Pace 4. Intensity The need for praise and appreciation

## **Training Proposal**

### **Conflict**

### **Management**

### **Training**

Select Appropriate Language to Express Your Ideas Clearly Plan for Difficult

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Conversations in a Way

That Focuses on

Achieving the Results

You Desire Prepare for

Potential Barriers

During Difficult

Conversations

Effectively Execute a

Difficult Conversation

Set Goals for Applying

Your New Skills to ...

**Conflict**

**Management**

**Training | Online**

**Courses & Seminars**

**| AMA**

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Workshop Outline

resources and courses:  
the Association for  
Conflict Resolution in  
the USA, the University  
of Colorado's Conflict  
Resolution Consortium  
and its resource  
websites, the German  
Plattform Zivile  
Konfliktbearbeitung,  
the Swiss Peace  
Foundation, the  
Conflict Resolution  
Network Canada, or  
CODEP, INCORE and  
INTRAC in the UK. 2.1.2  
Training for Trainers



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**Workshop Outline**  
**Training for Conflict Transformation - An Overview of ...**

Wherever two or more people come together, there is bound to be conflict. This course will give participants a seven-step conflict resolution process that they can use and modify to resolve conflict disputes of any size. Participants will also learn crucial conflict management

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Workshop Outline

skills, including dealing with anger and using the Agreement Frame.

**Conflict Resolution-  
Knoxville |  
Chattanooga | Tri-  
Cities**

This conflict resolution course teaches skills for resolving and managing workplace disagreements. This interactive instructor-led course is taught in a workshop format.

During the program,

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Workshop Outline

participants will learn sources of conflict, conflict resolution styles, conflict mapping, and other essential tools for successful conflict management.

## **Conflict Resolution Training Course | Business Training Works**

This basic conflict resolution course will:  
Provide participants with tools to identify

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Workshop Outline

positions, points of disagreement, and causes of conflict. Give participants suggestions for viewing conflict strategically. Offer techniques for questioning others and summarizing information.

**Basic Conflict  
Resolution Training  
Course | Business ...**

Conflict Resolution  
Training Course  
Learning how to

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Workshop Skills  
manage and resolve conflict is a key skill for anyone who works in a team, communicates directly with customers or has a supervisory or managerial role.

Resolving interpersonal conflict can be very empowering and should be a part of everyone's professional development goals.

**Conflict Resolution  
Training - PD  
Training**

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Workshop Online

Conflict Resolution Course Learn effective conflict management techniques and resolution strategies to address confrontation in the workplace. This one-day conflict resolution training course offers practical tips for managing conflict at work and introducing an effective conflict management strategy. 1 day course

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**Conflict**

**Management Outline**

**Training Course,**

**Conflict Resolution**

...

Deep down, we know that this conflict resolution approach usually fails to resolve the conflict and often only makes it worse. Here are 5 conflict resolution strategies that are more effective, drawn from research on negotiation and

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Workshop Outline

conflicts, to try out the next time you're tempted to argue your point.

## **5 Conflict Resolution Strategies - PON - Program on ...**

The PD Training Conflict Resolution Training Course empowers participants with the techniques to identify the source of conflict, and then how to manage and resolve the issue quickly and



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**Conflict Resolution  
Training - PD  
Training**

This manual contains basic information about conflict management and resolution. The information is intended to assist the trainer or facilitator with valid reference when giving input for the benefit of workshop participants. The information is

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Workshop Outline

presented in simple language and in brief sections, including bullet points and diagrams.

## **CONFLICT MANAGEMENT AND RESOLUTION MANUAL**

Wherever two or more people come together, there is bound to be conflict. This course will give participants a seven-step conflict resolution process that

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Workshop Outline

they can use and modify to resolve conflict disputes of any size. Participants will also learn crucial conflict management skills, including dealing with anger and using the Agreement Frame.

## **Conflict Resolution - Computer Training & Certification**

Conflict resolution is a way for two or more parties to find a resolution to a

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Workshop Online

disagreement. The disagreement may be personal or work-related. When conflict occurs, the best course of action is facing the issue directly and working to resolve the disagreement. How does Conflict Resolution Effect Employers?

**Workplace Conflict  
Resolution Training  
For Employees ...**

Course Overview

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## Conflict

### Resolution Workshop Outline

Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even lawsuits.

### **Conflict Resolution | New Horizons**

The resolution of conflicts in the workplace typically

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### Resolution

#### Workshop Outline

involves some or all of the following processes: Recognition by the parties involved that a problem exists. Mutual agreement to address the issue and find some resolution. An effort to understand the perspective and concerns of the opposing individual or group.

## **Conflict Resolution: Definition, Process, Skills, Examples**

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## Conflict

### Resolution

#### Workshop (C.R.W.) We

have all experienced the stress that comes from having unresolved conflicts with our co-workers. Conflicts that are ignored or resolved badly don't go away—they cause people to feel resentful and to avoid each other. The effects on the company are a loss of productivity, absenteeism and

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turnover.

Workshop Outline

**Conflict Resolution  
Workshop (C.R.W.) -  
Gordon Training ...**

Describe the appropriate action plan and strategies to manage inter-group conflict. Explain the attributes of an effective conflict manager. The steps needed to resolve conflict. Negotiations and other strategies to resolve conflict.



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Prepare for, engage in  
and conclude negotiations. Course

Duration: 3 Days.

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